Name



Career Scene Practice

Directions: Read the workplace situations below. Choose one to act out with a partner or small group. Use professional language, positive tone, and confident body language. After your role play, answer the reflection questions that follow.

- 1. **Job Interview Challenge**: You are being interviewed for a part-time position at a local coffee shop. The interviewer asks about your strengths, weaknesses, and how you handle busy days.
- 2. **Customer Service Moment**: You are working at a retail store when a customer becomes frustrated about a missing item. Your job is to listen, stay calm, and help solve the problem.
- 3. **Team Meeting Mix-Up**: During a group project meeting, one person keeps talking over others. You need to speak up respectfully to share your ideas and keep the discussion professional.
- 4. **First Day on the Job**: You are starting a new job and meeting your coworkers for the first time. Practice how to greet others, introduce yourself, and ask for help politely.
- 5. **Handling a Mistake**: You accidentally forgot to complete part of your assigned task. Now you must explain what happened and show responsibility while offering to fix it.

Reflection Questions:

1.	Which scenario did you choose?
2.	What positive communication skills did you use?
3.	How did you show respect and professionalism?
4.	What could you improve next time?

