

Workplace Respect Answer Key

1. They were preparing a big catering order for the café.
2. Sam was rushing and made mistakes, and Jordan tried to correct him.
3. Jordan stayed calm and suggested they double-check the order together.
4. Sam agreed to work together after a short pause.
5. They completed the job correctly and earned praise from the manager.
6. It likely would have made the conflict worse and delayed the work.
7. Staying calm allowed both people to think clearly and cooperate.
8. Answers will vary; should show awareness of calm communication and problem-solving.

Teacher's Guide

- **Differentiation Tips:**
 - Read the passage aloud for students who benefit from auditory input.
 - Highlight key social-emotional vocabulary such as "calmly," "apologized," and "teamwork."
 - Provide sentence starters like "Jordan solved the problem by..." for written support.
- **Engagement Ideas:**
 - Role-play the café scenario and practice two different endings: one respectful and one disrespectful.
 - Discuss other workplace or classroom conflicts that could be solved through calm communication.
 - Create a "Respect at Work" poster using examples from the story.
- **Extension Activities:**
 - Have students write their own short workplace conflict story with a positive resolution.
 - Connect the activity to a lesson on professional communication and tone.
 - Use journaling prompts like "How can I show respect when I disagree with someone?" to reinforce self-awareness.