

Name \_\_\_\_\_

## Conflict Fix-It Workshop Answer Key

### Story 1 Sample:

**What happened?** I forgot Jordan's birthday after I said I'd come.

**What did Jordan feel?** Hurt, maybe unimportant or forgotten

**What do I feel?** Guilty, embarrassed

**Apology:** "I'm really sorry I didn't show up to your birthday. You matter to me, and I let you down."

**How to make it right:** Plan a time to celebrate with Jordan one-on-one, and make sure to remember important dates going forward.

---

### Story 2 Sample:

**What happened?** I made a joke about Max in the group chat, and it embarrassed him.

**What did Max feel?** Embarrassed, hurt, maybe betrayed

**What do I feel?** Regretful, sorry

**Apology:** "I'm sorry for making that joke about you. I didn't think about how it would make you feel."

**How to make it right:** Apologize privately, and speak up if others make similar jokes in the future.

---